



1812 Centre Creek Dr.  
Suite 100  
Austin, Texas  
United States 78754

T 877.718.4396  
[www.corixtexas.com](http://www.corixtexas.com)

Dear Customers,

On January 31, 2024, Corix Utilities (Texas) Inc. ("Corix") filed a request with the Public Utility Commission of Texas ("PUCT") and other regulators to increase the water and wastewater rates for its Texas customers.

Since our last rate request, we have made significant investments in our systems and have also experienced increased operations and maintenance expenses due to higher testing and chemical costs, increased maintenance activities, higher labor costs, and increased regulatory compliance costs. Because our current rates do not accurately reflect our actual costs to provide service, the requested increase is necessary at this time.

Corix's rates are subject to the approval of the PUCT. We have requested that rates take effect for all customers on March 6, 2024, which is 35 days after the filing of its application and issuance of this notice to customers. **However, no change in rates will take effect until such change is approved by the PUCT.** The attached "Customer Notice" provides further information about this filing, including a description of the change in rates, instructions on how to review the entire application and how to protest the proposed rate change.

While we understand that there is never a good time to raise rates, this increase is necessary to allow us to continue to meet our shared goals of providing outstanding wastewater service and safe and reliable drinking water delivered to your taps. It also ensures safe working conditions for our staff and continued prudent business practices.

We welcome any feedback from our customers, whether it is about our proposed rates or about our services. You can contact us at (877-718-4396) from 8:00 a.m. to 5:00 p.m. Monday through Friday, or email us at [askcorixtexas@corix.com](mailto:askcorixtexas@corix.com).

Respectfully,

Corix Management

PUC DOCKET NO. 56149

NOTICE OF PROPOSED RATE CHANGE  
PURSUANT TO  
TEXAS WATER CODE §§ 13.1871 AND 13.18715

13227

Corix Utilities (Texas) Inc.

Company Name

CCN Number(s)

has filed a rate change application with the Public Utility Commission of Texas (Commission or PUCT). The application may be reviewed online at [interchange.puc.texas.gov](http://interchange.puc.texas.gov). You may also inspect a copy of the rate change application at your utility's office at the address below or at the Commission's office (1701 N. Congress Ave, Austin, TX 78701). The proposed rates will apply to service received after the effective date provided below, unless modified or suspended by the Commission. If the Commission receives a sufficient number of protests, separately or in a combined protest letter, from at least 531 ratepayers (10 percent of the utility's customers over whose rates the Commission has original jurisdiction) or from any affected municipality before the 91st day after the proposed effective date, the matter will be set for hearing. **See Protest Form on the next page for instructions on how to protest.**

**EFFECTIVE DATE OF PROPOSED INCREASE:** 3/6/2024

(must be at least 35 days after notice is provided to customers and 35 days after application is filed)

(Proposed rates requested by the utility are not final. The Commission may modify the rates and order a refund or credit against future bills all sums collected during the pendency of the rate proceeding in excess of the rate finally ordered plus interest.)

**Reason(s) for Proposed Rate Change:**

Increased revenue requirement to recover cost of system improvements and increased expenses.

**BILLING COMPARISON**

**Water**

Existing	5,000 gallons:	\$ 121.49	/mo	Proposed	5,000 gallons:	\$ 135.91	/mo
Existing	10,000 gallons:	\$ 180.29	/mo	Proposed	10,000 gallons:	\$ 194.26	/mo

**Water – Pass Through Charges (numbers below are based on the \$1.61 pass-through charge and not the \$0.60 pass-through charge for Mitchell County water customers)**

Existing	5,000 gallons:	\$ 8.05	/mo	Proposed	5,000 gallons:	\$ 8.05	/mo
Existing	10,000 gallons:	\$ 16.10	/mo	Proposed	10,000 gallons:	\$ 16.10	/mo

**Sewer**

Existing	5,000 gallons:	\$	/mo	Proposed	5,000 gallons:	\$	/mo
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**Corix Water (excluding Gun & Rod)**

Subdivision(s) or System(s) Affected by Rate Change

1812 Centre Creek Dr., Ste 100	Austin	TX	78754
Company Address	City	State	Zip

(512) 306-4000  
Company Phone Number

\$838,436      \$0

Water Annual Revenue Increase 1/31/2024	Water Pass-Through Annual Revenue Increase	Sewer Annual Revenue Increase 5/28/2023
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Date Current Rate Change Notice Delivered	Date of Last Rate Change
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**PUC DOCKET NO. 56149**  
**RATEPAYER COMMENTS/REQUESTS TO INTERVENE**

If you wish to PROTEST the proposed rate change, you must complete this form and file it electronically using the PUC Interchange Filer (<http://www.puc.texas.gov/industry/filings/E-FilingInstructions.pdf>) or mail the original to:

**Filing Clerk**  
**Public Utility Commission of Texas**  
**1701 North Congress Avenue**  
**P.O. Box 13326**  
**Austin, Texas 78711-3326**

No hearing will be held and the rates will be effective as proposed unless protests are received from at least 10% of ratepayers or from any affected municipality, or the Commission Staff requests a hearing.

**CUSTOMER INFORMATION** (please provide all of the requested information)

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

Address, City, State: \_\_\_\_\_

Location where service is received: \_\_\_\_\_  
(if different from the mailing address)

Please select the applicable :

**I wish to PROTEST the following proposed rate action/s:**

I wish to be a COMMENTER. I understand that: I am NOT a party to this case; my comments are not considered evidence in this case; and I have no further obligation to participate in the proceeding. Public comments may help inform the PUCT of the public concerns and identify issues to be explored. Please provide comments below. Attach a separate page, if necessary.

**I am requesting to INTERVENE in this proceeding.** As an INTERVENOR, I understand that: I am a party to the case; I am required to respond to all discovery requests from other parties; I may be required to attend hearings, and if I file testimony, I may be cross-examined in the hearing; if I file any documents in the case, I must provide a copy to every other party in the case; and I acknowledge that I am bound by the Procedural Rules of the PUCT and the State Office of Administrative Hearings (SOAH).

Signature of Ratepayer: \_\_\_\_\_

Date: \_\_\_\_\_

Si desea informacion en Espanol, puede llamar al  
**1-888-782-8477**

Hearing- and speech-impaired individuals with text telephones may contact the PUCT's Customer Assistance Hotline  
at  
**512-936-7136**



## NOTICE OF PROPOSED RATE CHANGE –

CURRENT RATES					PROPOSED RATES				
Minimum Monthly Charge includes		0	gallons		Minimum Monthly Charge includes		0	gallons	
Meter Size: <b>RESIDENTIAL/NON-RESIDENTIAL</b>					Meter Size: <b>RESIDENTIAL/NON-RESIDENTIAL</b>				
5/8"		\$	79.49		5/8"		\$	94.21	
3/4"		\$	119.23		3/4"		\$	141.32	
1"		\$	198.72		1"		\$	235.53	
1 1/2"		\$	397.45		1 1/2"		\$	471.05	
2"		\$	635.92		2"		\$	753.69	
3"		\$	1,192.35		3"		\$	1,413.16	
Other:		\$			Other:		\$		
GALLONAGE CHARGE:					GALLONAGE CHARGE:				
TIER	VOLUME			CHARGE per 1000 gals.	TIER	VOLUME			CHARGE per 1000 gals.
Tier 1	0	to	5000 gals.	\$ 8.40 /1000 gals.	Tier 1	0	to	5000 gals.	\$ 8.34 /1000 gals.
Tier 2	5001	to	15000 gals.	\$ 11.76 /1000 gals.	Tier 2	5001	to	15000 gals.	\$ 11.67 /1000 gals.
Tier 3	15001	to	and up gals.	\$ 16.80 /1000 gals.	Tier 3	15001	to	and up gals.	\$ 16.67 /1000 gals.
Tier 4		to		\$ /1000 gals.	Tier 4		to		\$ /1000 gals.
Tier 5		to		\$ /1000 gals.	Tier 5		to		\$ /1000 gals.
MISCELLANEOUS FEES					MISCELLANEOUS FEES				
Tap Fee		\$	800.00		Tap Fee		\$	800.00	
Reconnect Fee: Non-payment		\$	25.00		Reconnect Fee: Non-payment (Maximum - \$25.00)		\$	25.00	
Customer's Request		\$	50.00		Customer's Request		\$	50.00	
Transfer Fee		\$	20.00		Transfer Fee		\$	20.00	
Late Charge		\$	10%		Late Charge ( <b>Indicate either \$5.00 or 10%</b> )		\$	10%	
Returned Check Charge		\$	30.00		Returned Check Charge		\$	30.00	
Deposit		\$	50.00		Deposit (Maximum \$50.00)		\$	50.00	
Meter Test Fee		\$	25.00		Meter Test Fee (Maximum - \$25.00)		\$	25.00	

Regulatory Assessment of 1% is added to the minimum monthly charge and gallonage charges. Additional fees and meter sizes may be shown on a separate page.

**If applicable, list any bill payment assistance programs to low income ratepayers.**

<sup>1</sup>Rates for customer classes not listed above are listed on Attachment A to this notice.



**Corix Utilities (Texas) Inc.  
Rate Case Docket 56149**

Attachment A-Water

**Proposed Rate and Bill Comparisons for Other Than Residential/Non-Residential Customer Classes**

Customer Class-Schools	Existing Rates	Proposed Rates
Monthly Minimum Charge - 5/8" meter	79.49	94.21
Monthly Minimum Charge - 3/4" meter	119.23	141.32
Monthly Minimum Charge - 1" meter	198.72	235.53
Monthly Minimum Charge - 1.5" meter	397.45	471.05
Monthly Minimum Charge - 2" meter	635.92	753.69
Monthly Minimum Charge - 3" meter	1,192.35	1,413.16
Volume Charge - all gallons	10.90	11.19

Existing Bill at 5,000 gallons/mo. (5/8" meter)	Proposed Bill at 5,000 gallons/mo. (5/8" meter)	Existing Bill at 10,000 gallons/mo. (5/8" meter)	Proposed Bill at 10,000 gallons/mo. (5/8" meter)
133.99	150.16	188.49	206.11

Customer Class-Wholesale	Existing Rates	Proposed Rates
Monthly Minimum Charge	1,907.76	2,261.06
Volume Charge - all gallons	10.90	11.19

Existing Bill at 5,000 gallons/mo.	Proposed Bill at 5,000 gallons/mo.	Existing Bill at 10,000 gallons/mo.	Proposed Bill at 10,000 gallons/mo.
1,962.26	2,317.01	2,016.76	2,372.96

Customer Class-RV Parks	Existing Rates	Proposed Rates
Monthly Minimum Charge per LUE*	79.49	94.21
Volume Charge - all gallons	10.90	11.19

\* LUE = 3 RV lots LUE = 8 RV lots

# of RV spaces	Existing Bill at 5,000 gallons/mo.	Proposed Bill at 5,000 gallons/mo.	Existing Bill at 10,000 gallons/mo.	Proposed Bill at 10,000 gallons/mo.
8	266.47	150.16	320.97	206.11
12	372.46	197.27	426.96	253.22
13	398.96	209.04	453.46	264.99
25	716.92	350.36	771.42	406.31
26	743.41	362.13	797.91	418.08
28	796.41	385.69	850.91	441.64
33	928.89	444.57	983.39	500.52
46	1,273.35	597.66	1,327.85	653.61
52	1,432.33	668.32	1,486.83	724.27
75	2,041.75	939.17	2,096.25	995.12

Customer Class-Nature Park*	Existing Rates	Proposed Rates
Monthly Minimum Charge - 1" meter	600.00	235.53
Monthly Minimum Charge - 2" meter	2,000.00	753.69
Volume Charge-all gallons	10.90	11.19

Existing Bill at 5,000 gallons/mo.	Proposed Bill at 5,000 gallons/mo.	Existing Bill at 10,000 gallons/mo.	Proposed Bill at 10,000 gallons/mo.
6,654.50	2,552.55	6,709.00	2,608.50

\* Only 1 customer in this customer class with one 1" meter and three 2" meters. Bill Comparison shows the total bill for all 4 meters to this one customer.